Montgomery County Clerk of Courts Web Study

Deliverable:
Study that analyzes cost of ownership, vulnerabilities, security risks, workflow management, process control, ADA compliance, alignment with best practices, and recommendations for courses of action, along with bid spec guidelines.

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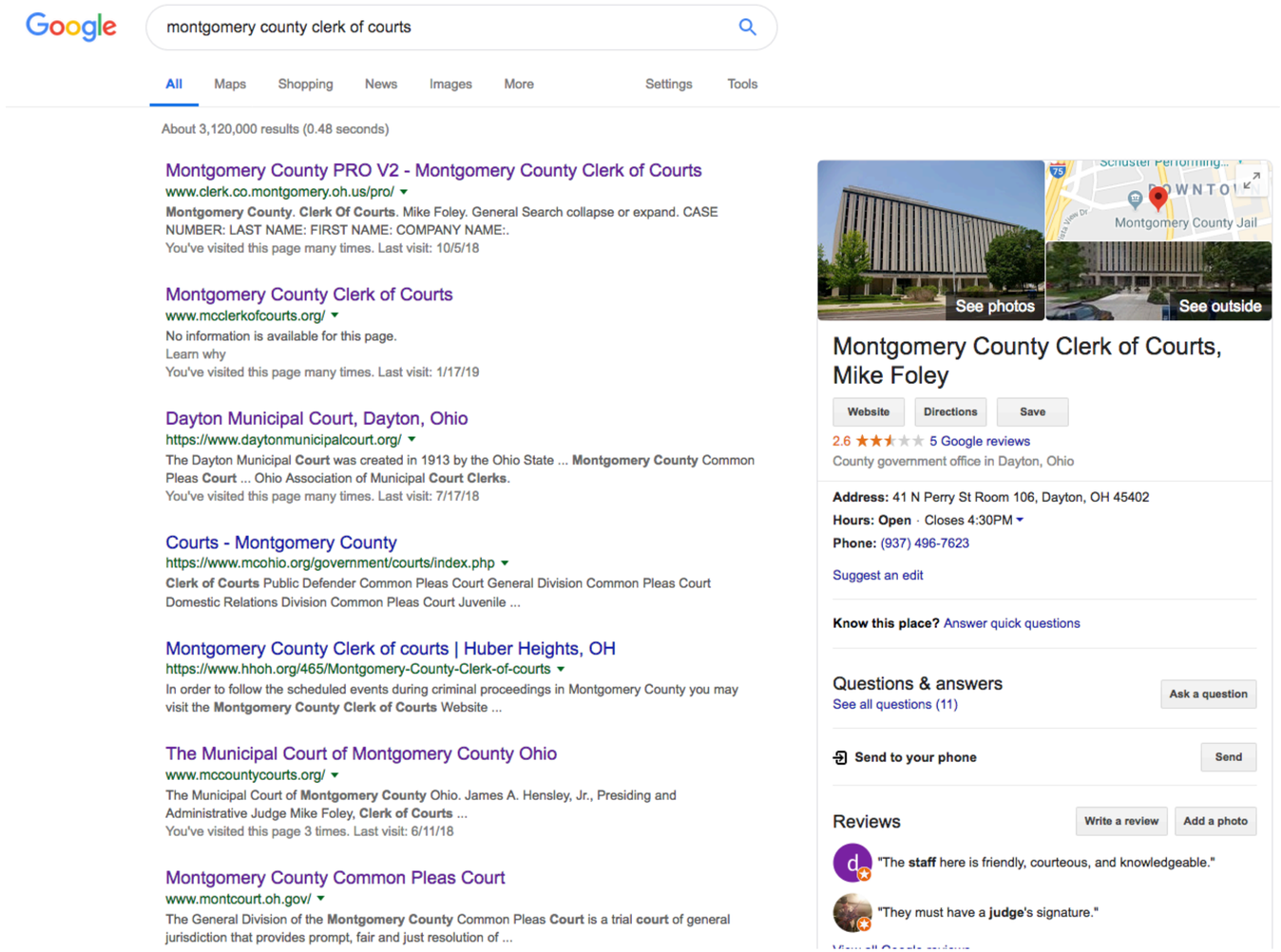
Multiple sites

User confusion:



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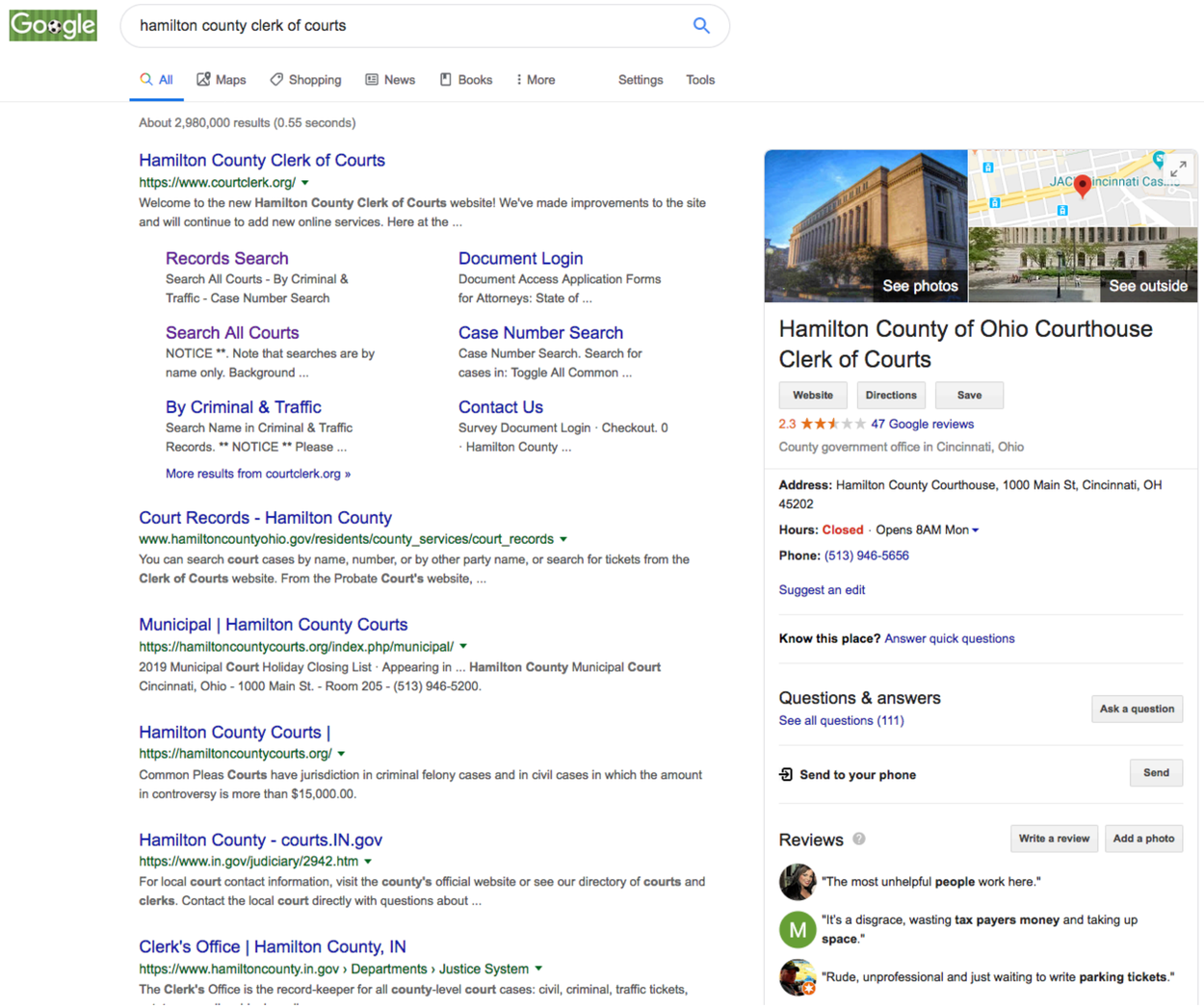
MARKETING THE NEXT WAVE INNOVATION

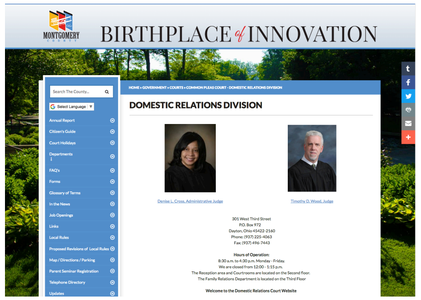
Multiple sites

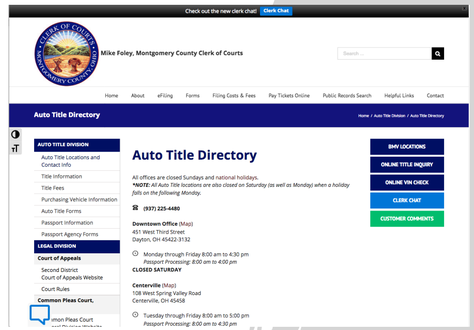
Less user confusion:

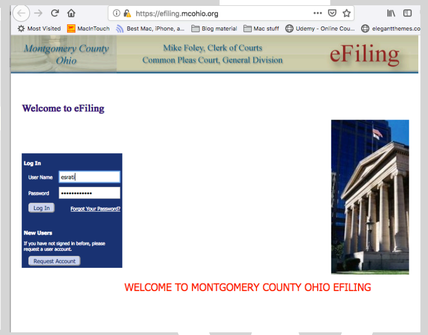


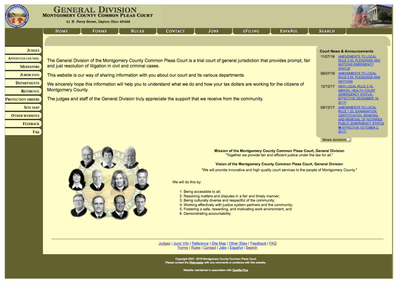
Multiple sites

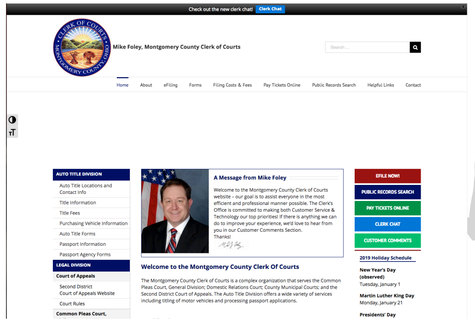
More user confusion:

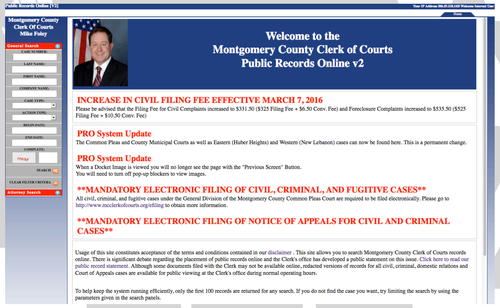












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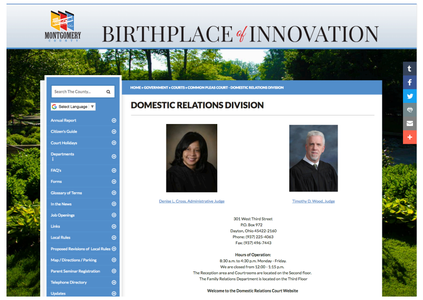
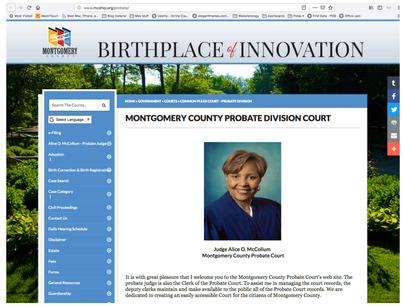
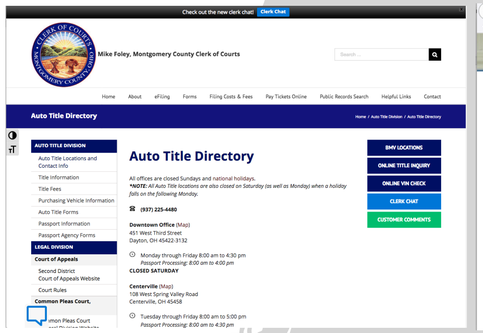
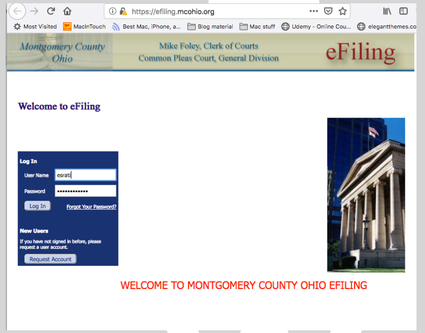
Multiple sites

Every site, different tech, manager, domain, ADA issues...

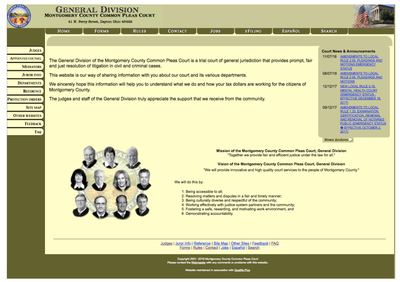


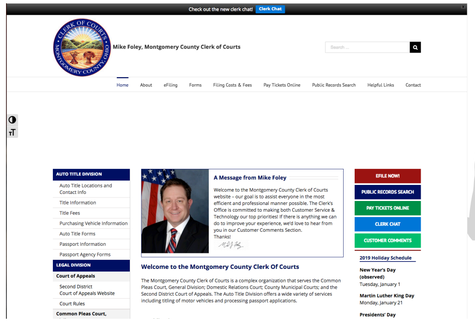






WELCOME TO MONTGOMERY COUNTY OHIO EFILING





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Key Issues

- User confusion
- Cost of ownership and updating
- Standards: usability, ADA, secure, mobile friendly
- Branding standards
- Security
- Data conformity and integrity (Garbage in, garbage out)

Key Opportunities

- Cut costs
- Reduce confusion
- Improve usability
- Increase security
- Create a product to sell statewide

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MARKETING INNOVATION THE NEXT WAVE

Sell the value of an improved operation

- Easier and more reliable background checks
- Reduced confusion of users/lower support costs
- More efficient for primary users- attorneys
- A great story to tell about improved government operations
- Huge cost savings
- Increased usability/functionality

#sitefail

Must be this guys fault!

Public Records Online [V2]

Your IP Address 206.55.218.142| Welcome Internet User

Home

Clerk Of Court
Mike Foley

General Search

CASE NUMBER:

LAST NAME:

FIRST NAME:

COMPANY NAME:

CASE TYPE:

ACTION TYPE:

BEGIN DATE:

END DATE:

COMPLETE:

SEARCH

CLEAR FILTER CRITERA

Attorney Search

Welcome to the Montgomery County Clerk of Courts Public Records Online v2

INCREASE IN CIVIL FILING FEE EFFECTIVE MARCH 7, 2016

Please be advised that the Filing Fee for Civil Complaints increased to $331.50 ($325 Filing Fee + $6.50 Conv. Fee) and Foreclosure Complaints increased to $535.50 ($525 Filing Fee + $10.50 Conv. Fee)

PRO System Update

The Common Pleas and County Municipal Courts as well as Eastern (Huber Heights) and Western (New Lebanon) cases can now be found here. This is a permanent change.

PRO System Update

When a Docket Image is viewed you will no longer see the page with the "Previous Screen" Button.
You will need to turn off pop-up blockers to view images.

MANDATORY ELECTRONIC FILING OF CIVIL, CRIMINAL, AND FUGITIVE CASES

All civil, criminal, and fugitive cases under the General Division of the Montgomery County Common Pleas Court are required to be filed electronically. Please go to http://www.mcclerkofcourts.org/efiling to obtain more information.

MANDATORY ELECTRONIC FILING OF NOTICE OF APPEALS FOR CIVIL AND CRIMINAL CASES

Usage of this site constitutes acceptance of the terms and conditions contained in our disclaimer . This site allows you to search Montgomery County Clerk of Courts records online. There is significant debate regarding the placement of public records online and the Clerk's office has developed a public statement on this issue. Click here to read our public record statement. Although some documents filed with the Clerk may not be available online, redacted versions of records for all civil, criminal, domestic relations and Court of Appeals cases are available for public viewing at the Clerk's office during normal operating hours.

To help keep the system running efficiently, only the first 100 records are returned for any search. If you do not find the case you want, try limiting the search by using the parameters given in the search panels.

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THIS ISN'T A MOBILE SITE

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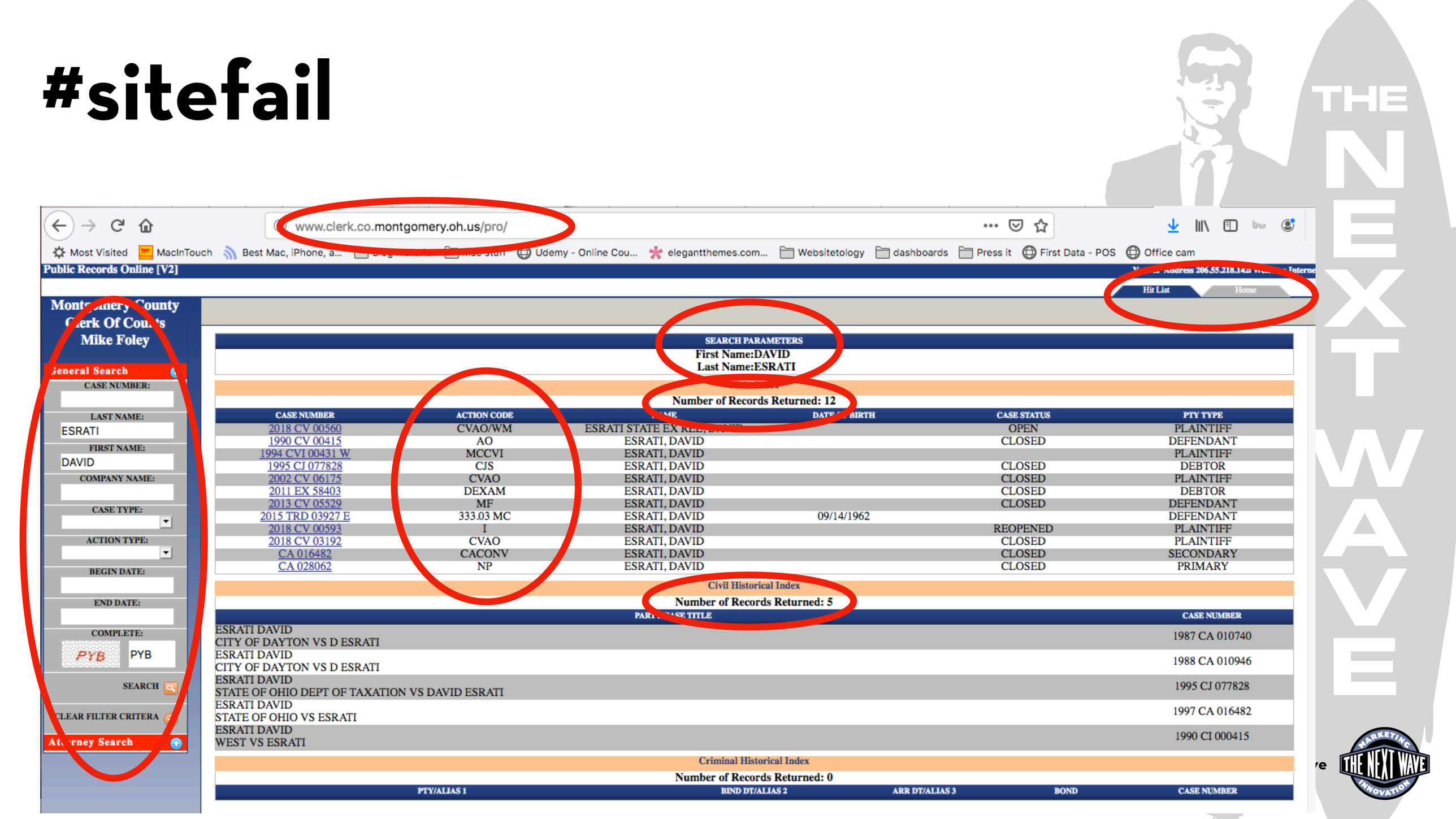
MARKETING THE NEXT WAVE INNOVATION

#sitefail


www.clerk.co.montgomery.oh.us/pro/
Most Visited
MacInTouch
Best Mac, iPhone, a...
Udemy - Online Cou...
elegantthemes.com...
Websitetology
dashboards
Press it
First Data - POS
Office cam
Public Records Online [V2]
Hit List
Home
Mike Foley
General Search
CASE NUMBER:
LAST NAME:
ESRATI
FIRST NAME:
DAVID
COMPANY NAME:
CASE TYPE:
ACTION TYPE:
BEGIN DATE:
END DATE:
COMPLETE:
PYB
PYB
SEARCH
CLEAR FILTER CRITERA
Attorney Search
SEARCH PARAMETERS
First Name:DAVID
Last Name:ESRATI
Number of Records Returned: 12
CASE NUMBER | ACTION CODE | NAME | DATE OF BIRTH | CASE STATUS | PTY TYPE
2018 CV 00560 | CVAO/WM | ESRATI STATE EX REL, | | OPEN | PLAINTIFF
1990 CV 00415 | AO | ESRATI, DAVID | | CLOSED | DEFENDANT
1994 CVI 00431 W | MCCVI | ESRATI, DAVID | | | PLAINTIFF
1995 CJ 077828 | CJS | ESRATI, DAVID | | CLOSED | DEBTOR
2002 CV 06175 | CVAO | ESRATI, DAVID | | CLOSED | PLAINTIFF
2011 EX 58403 | DEXAM | ESRATI, DAVID | | CLOSED | DEBTOR
2013 CV 05529 | MF | ESRATI, DAVID | | CLOSED | DEFENDANT
2015 TRD 03927 E | 333.03 MC | ESRATI, DAVID | 09/14/1962 | | DEFENDANT
2018 CV 00593 | I | ESRATI, DAVID | | REOPENED | PLAINTIFF
2018 CV 03192 | CVAO | ESRATI, DAVID | | CLOSED | PLAINTIFF
CA 016482 | CACONV | ESRATI, DAVID | | CLOSED | SECONDARY
CA 028062 | NP | ESRATI, DAVID | | CLOSED | PRIMARY
Civil Historical Index
Number of Records Returned: 5
PARTY/CASE TITLE | CASE NUMBER
ESRATI DAVID
CITY OF DAYTON VS D ESRATI | 1987 CA 010740
ESRATI DAVID
CITY OF DAYTON VS D ESRATI | 1988 CA 010946
ESRATI DAVID
STATE OF OHIO DEPT OF TAXATION VS DAVID ESRATI | 1995 CJ 077828
ESRATI DAVID
STATE OF OHIO VS ESRATI | 1997 CA 016482
ESRATI DAVID
WEST VS ESRATI | 1990 CI 000415
Criminal Historical Index
Number of Records Returned: 0
PTY/ALIAS 1 | BIND DT/ALIAS 2 | ARR DT/ALIAS 3 | BOND | CASE NUMBER

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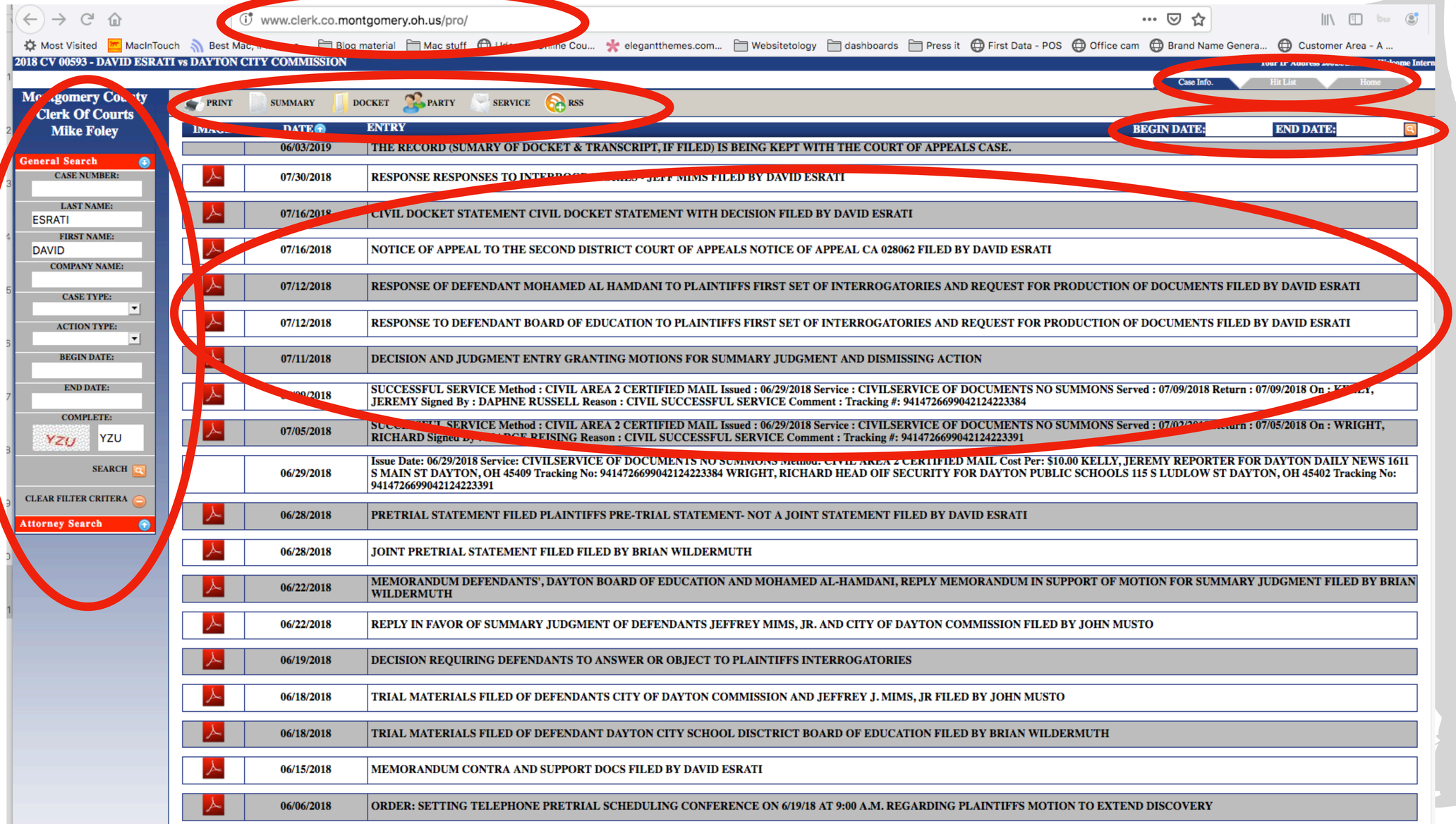
MARKETING
THE NEXT WAVE
INNOVATION

Do you want a digital filing cabinet or a better site?



THE NEXT WAVE

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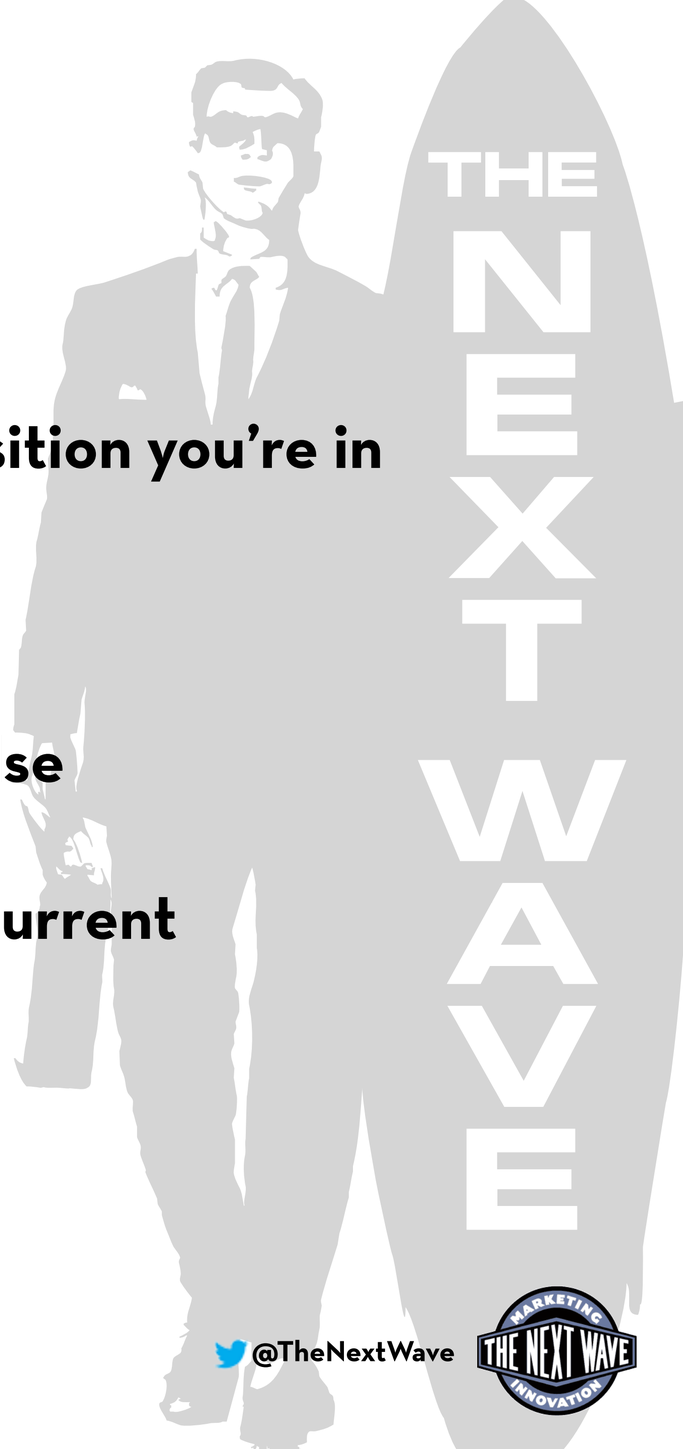
MARKETING THE NEXT WAVE INNOVATION

Why a Montgomery County Clerk of Courts Web Study

- If internal IT knew how to do this, you wouldn't be in the position you're in
- Internal reviews don't have arms length credibility
- We couldn't fix this site without a study, nor could anyone else
- Risk of hacking/ransomware is exponentially higher due to current architecture. Study will provide roadmap to plug leaks
- Efficient use of tax dollars/local reinvestment/ MBE credits
- Clear path to phase 2



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Why a Montgomery County Clerk of Courts Web Study

Questions?

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Thank you!

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